



National Consortium of Telehealth Resource Centers

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TELEHEALTH RESOURCE CENTER SKILLS MATRIX

TRC	Skill Area(s)	Clinical Telehealth Specialties
California	Readiness assessment, program evaluation, implementation, marketing, sustainability (including reimbursement across all payers, provider, and org types), direct to patient	All outpatient specialties, ED and ICU
Great Plains	Mental health, outcomes and services research, consumer education, and policy	Remote Monitoring Stroke, eHospitalist, Telepsychiatry
Heartland	Telehealth education, assessment, training, implementation research, marketing, social media and Project ECHO	Teledermatology, Telemental Health, Telepediatrics, Pain Management
Mid-Atlantic	Rural health, public health, evaluation, strategic planning, policy, education and training, telecommunications	Behavioral health, telepsych, stroke, remote patient monitoring, school telehealth, chronic disease prevention and management, geriatrics, Project ECHO, e-Consults
Northeast	Rural Determinants of Health, Billing & Reimbursement, Public Health, FQHC/Health Center Operations, Population Health & Value-Based Care, Curriculum & Training Development, Strategic Planning & Evaluation, Workflows, Technology, and Project ECHO	Psychiatry, Geriatrics, Primary Care, Retinopathy Screenings, Stroke, E-Consults, RPM, CCM, School-Based Services, Substance Use Disorder
Northwest	Rural health, technical operations & support, program management, broadband access, Project ECHO, and telehealth program sustainability	Telestroke, Teleneonatology, Acute Ambulatory and specialty Clinical Care, Behavioral Support Groups, School Based Care, Pre & Post-COVID Telehealth Implementation
Pacific Basin	Health Information Technology, nurse practitioner, Project ECHO, and chronic disease management	Behavioral health, Telepsych, Stroke, Telederm, Specialty care in general
South Central	Research and Evaluation, business administration, grant and project management, outreach, marketing and social media, videography and media development, instructional tools development, scientific and educational event planning, web development, graphic design	General clinical programs, remote patient monitoring, high-risk OB, Neonatology, Telestroke, Correctional Telehealth, Teletrauma, eVisits/DTC, school health, telenursery
Southeast	Technology assessment, applied telehealth, organizational leadership, nursing, education, training, workgroup formation & facilitation	Telestroke, Telepsychiatry, School-Based Telehealth, SNF Telehealth
Southwest	Clinical infectious diseases, evaluation, IT, training, education, human factors, rural health	Teleradiology, Telepathology, Behavioral Health
TexLa	Public health, healthcare quality, informatics, nursing, IT, healthcare law, and education	Telehealth for Burn Patient Follow-up, Telepsychiatry, Correctional Telehealth
Upper Midwest	Telecommunications, epidemiology, LEAN Healthcare, clinical healthcare, rural health care, work plans, incorporating telehealth into existing workflows, sustainability, public health, population health, business intelligence, advocacy	Telestroke, Telepsychiatry, Teletrauma, RPM, CCM, School-based Health, Behavioral Health
Center for Connected Health Policy	State and Federal policy, legal and regulatory expertise on health and telehealth issues including reimbursement, billing, prescribing, licensing, privacy, etc.	N/A
Telehealth Technology Assessment Center	Integrating telehealth into the E.H.R., establishing telehealth protocols for network design and expansion	Teledermatology, Telecardiology, Telepsychiatry, Primary Care

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Who are the Telehealth Resource Centers?

Strong Expertise

TRCs are experts in program development and administration

Diversified

Our centers are throughout the country, housed in various organizations with ample resources

Professional Backgrounds

Our staff are experts in a variety of fields, from business to academia.

For over a decade, Telehealth Resource Centers (TRCs) have provided the nation comprehensive, unbiased information and education in telehealth. Staffed by the most knowledgeable telehealth experts in the country, TRCs are funded by the U.S. Department of Health and Human Services' (HHS) Health Resources and Services Administration (HRSA) through the Office for the Advancement

of Telehealth (OAT) within the Federal Office of Rural Health Policy (FORHP).

Our twelve regional centers cover the nation and the Affiliated Pacific Islands. Two centers have a national focus; one specializing in technology assessment, and the other on policy, both offering their services across the entire United States.