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Director of Telehealth Programs

Hiring Company Industry: Healthcare IT
Number of Employees: 1 - 100 Employees
Total Compensation: Doe
 - **Base Salary:** Doe
Location: San Francisco, CA



JOB DESCRIPTION

What will you discover today?

An organization as committed to your community as you are.

At UCSF Medical Center & UCSF Benioff Children's Hospital, our advanced medical technologies and renowned practitioners are what make us a premier academic medical center and a center for research and excellence. For you, UCSF Medical Center is where you will share and discover something new every day with benefits and rewards that will last a lifetime.

Director of Telehealth Programs
 Job ID 5640

The Director of Telehealth Programs leads the Telehealth Resource Center, which provides information, assistance and operational support to clinical programs wishing to initiate or expand their use of telehealth to provide patient care and conduct other clinical or activities. The Director works with both UCSF staff and the staff at remote hospitals and clinics to ensure that UCSF telehealth programs are effective for both providers and patients. The Director also provides and maintains expertise on telehealth business models, evaluation mechanisms and implementation strategies. The Director manages the development and maintenance of Telehealth Policies and Procedures. The incumbent is responsible for both the outreach and development of the Telehealth Program.

REPORTING RELATIONSHIPS

Reports to the Director, Business Development. Operates at the direction of the Telehealth Steering Committee, a multi-disciplinary committee with clinical, financial and technical representation. Provides direction on priorities and deliverables to the Manager of Telehealth Information Technology, who reports to the IT Department.

DUTIES & ESSENTIAL JOB FUNCTIONS

1. Work collaboratively with UCSF physicians, nurses and other staff to design functional, sustainable and measurable telehealth program plans; support UCSF staff as they present telehealth program plans to the Telehealth Steering Committee for approval.
2. Provide centralized telehealth resources, including training, scheduling and technical support, both within UCSF and to external hospitals and clinics.
3. Maintain and communicate current, accurate knowledge about legal, regulatory, and reimbursement issues amid the changing telehealth and telemedicine landscape.
4. Work with other departments (e.g., Legal, Billing, Information Technology, Finance, Strategic Development) as necessary to implement processes for operating and measuring telehealth programs.
5. Analyze and evaluate effectiveness of UCSF telehealth offerings and make recommendations for modifying, expanding or eliminating programs in collaboration with program management.
6. Work with Manager of Telehealth Information Technology to ensure that provided technologies are consistent with the clinical and operations needs of participating organizations.
7. Facilitate communication between clinical, administrative and information technology professionals in order to identify, understand and fully resolve issues as they arise.
8. Provides direction to the Manager of Telehealth Information Technology regarding priorities and deliverables.
9. Sets ongoing priorities for Telehealth Programs consistent with the direction of the Telehealth Steering Committee.

OTHER FUNCTIONS AND RESPONSIBILITIES

1. Develop and distribute educational materials regarding the design, implementation and evaluation of telehealth programs.
2. Market and promote UCSF telehealth offerings in collaboration with Business Development and the Marketing Departments.

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3. Demonstrate the use of telehealth technologies with ease and confidence.
4. Assist stakeholders in identifying and pursuing appropriate grant opportunities.

REQUIRED QUALIFICATIONS

1. Current CA RN license.
2. A minimum of 7 years of healthcare experience.
3. A minimum of 3 years of experience in a project / business leadership role.
4. In depth understanding of clinical workflow issues with 3 - 5 years of extensive experience planning and implementing clinical programs with significant technology components. Proven ability to effectively facilitate the use of technology within healthcare environments.
5. Experience in the development and implementation of clinical and operational measures of program effectiveness.
6. The ability to effectively communicate with professionals at all levels.

PREFERRED QUALIFICATION

Masters' degree or PhD in a health-related field.

Experience planning, implementing and/or supporting telemedicine or telehealth programs.

Experience working at an academic medical center or other quaternary/tertiary referral facility.

REQUIRED LICENSES/CERTIFICATIONS

Valid CA Driver License

Current CA RN license

We offer a comprehensive benefits package effective on the first day of employment and a location in the heart of San Francisco.

Apply online at <http://jobs.ucsfmedicalcenter.org/> for official consideration and search for Job Opening ID: 5640. For more information, please contact Maritess Hochderffer at Maritess.Hochderffer@ucsfmedctr.org or (415) 353-4687. EOE

UCSF Medical Center
UCSF Benioff Children's Hospital

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